



## New Student Checklist

### Need Assistance?



Contact the Technology Help Desk at (609) 219-3000

Walk-in at General Service Building-OIT Office or Talbott Library (basement)

Submit a ticket or Send an e-mail to [helpdesk@rider.edu](mailto:helpdesk@rider.edu)

Hours: Monday - Friday, 8:00 a.m. - 5:00 p.m. \* Visit the Help Desk on the web [www.rider.edu/helpdesk](http://www.rider.edu/helpdesk) to search for technology info and answers and for \*summer hours. Calls and tickets received outside of business hours will be answered the next business day.

- View the [RiderNet Guide](#), which features the many technology services and resources that you will use at the University.
- Know your BroncID, RIDER KEY ID and Rider email address: You should have received this information during the admissions or acceptance process. Your RIDER KEY is required to access online services at Rider.
- Get connected to Rider's wireless network called Nowires.
- Sync your phone with Rider email: Set up your phone to check your Rider email by [viewing detailed instructions](#) on the Rider OIT Help Desk website.
- Download the Rider Mobile App: Look at your class schedule, find out where buildings are located on campus and check out meals in the dining halls. The [Rider Mobile App](#) is a one-stop spot for numerous online campus services. Download in the App Store for iOS or Google Play for Android devices.
- Know where computer labs are located: [Rider operates several computer labs](#), including those at the Moore Library and the BLC.
- Don't worry about printing: Rider has several [print stations](#) on both campuses to allow you to print documents conveniently for Free.
- Install the latest antivirus software: Learn what tools you can use to [protect your computer](#).
- Check out the [myRider Portal](#): A website that allows you to access Rider email, class updates, register for classes, financial information and more.
- For resident students – [connect your TV](#) to digital cable or browse the Xfinity on Campus line up.