

Rider University Knowledge Base Article

Overview

[MyResNet](#) is the free high-speed Wi-Fi network in residence halls. It's capable of accommodating up to 10 devices per student, for streaming music and video, as well as online gaming.

Benefits

MyResNet includes Wi-Fi 6 (coming soon Wi-Fi 6E) technology and provides several benefits:

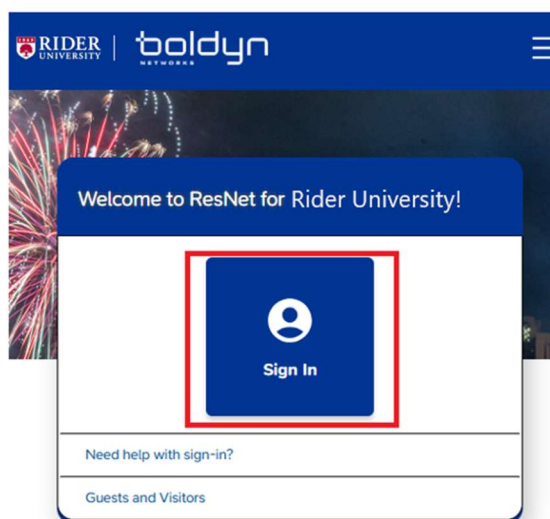
- **Faster Speeds:** Enjoy faster speeds of 100 Mbps download and 25 Mbps upload, per device.
- **More Devices:** Connect up to 10 of your Wi-Fi devices to MyResNet at once.
- **Better support for smart devices:** Your own Personal Area Network (PAN) will be available to connect smart home devices like speakers, wireless printers, and light bulbs.
- **Simplified Setup:** You'll connect devices to MyResNet quickly and easily with a unique password.

Detail

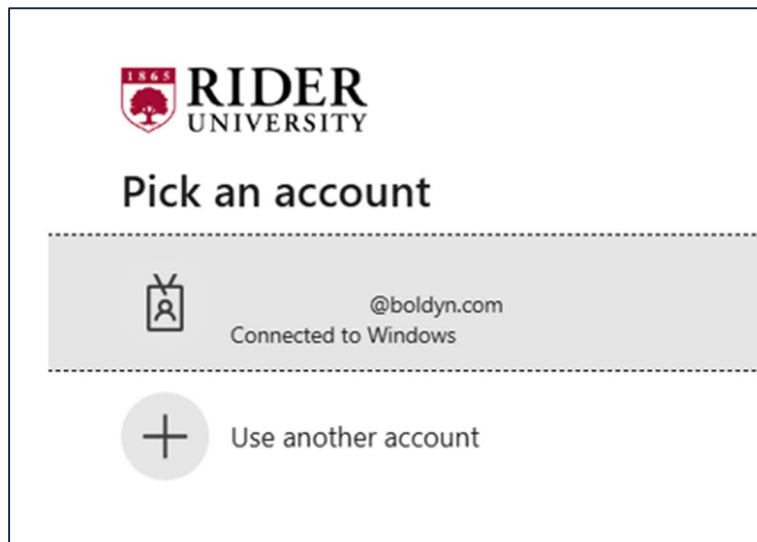
Create an Account

It is recommended to create your MyResNet account before arriving to campus, so that you're ready to connect once you arrive.

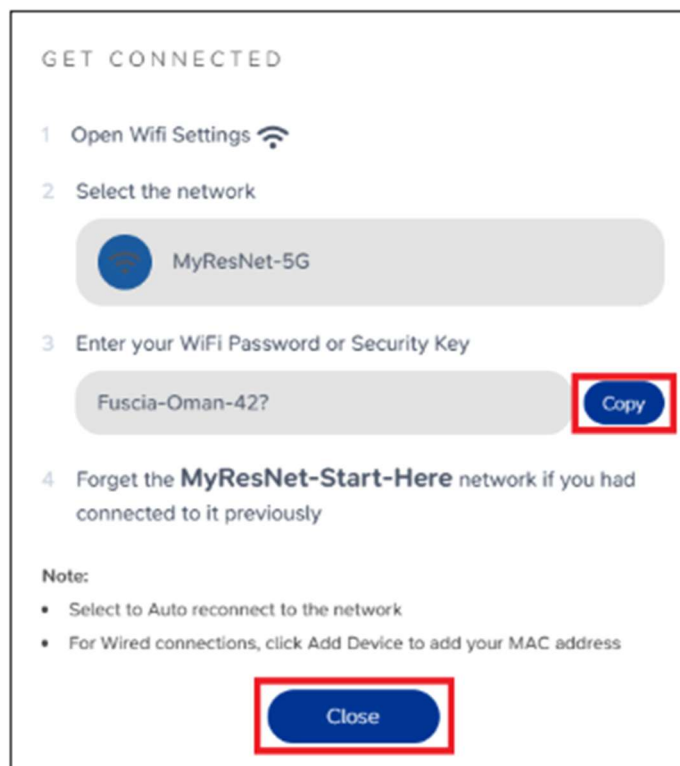
1. Visit the ResNet portal: www.rider.hed.boldyn.com
2. Click Sign In on the Boldyn Portal



3. Log in via Rider University single sign-on page



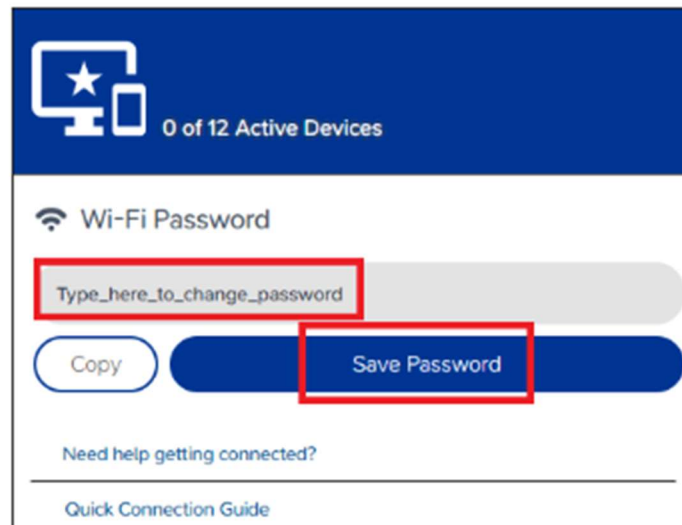
4. Complete your MyResNet portal registration
5. A pop-up window displays your default password for ResNet. Click **Copy** if you want to copy your default password to your clipboard, then click **Close**.





Note: You will receive an email from support.hed@boldyn.com confirming that your account has been created.

6. After your account is created, you'll return to the main screen. In the **Wi-Fi Password** window, change your default password to something unique and click **Save**. You will use this password to connect all of your devices to MyResNet.



Important: Choose a password that is **different from** your Rider University Account password. You will receive an email from support.hed@boldyn.com confirming your new Wi-Fi password.

Connect to MyResNet-5G (RECOMMENDED)

1. Open the wireless settings on the device you want to connect.
2. Connect to MyResNet-5G from your list of available Wi-Fi networks.
3. Enter your **Wi-Fi password** when prompted to connect.
4. Enable the “auto-join” feature (iOS) or “auto-connect” feature (Android) on your device to ensure that it connects automatically to the network in the future.

The next time your device is within range of MyResNet-5G, it should connect automatically.

Helpful Tips

- **MyResNet-5G** is the default network used for most devices. It provides fast speeds and the simplest connection process.
- If you connected to the network named “MyResNet Start Here” to set up your device on campus, be sure to **forget this network** from your device after you have created your account. This network has slower speeds and exists only to help create your MyResNet account.





Guests can obtain access to MyResNet by visiting [Boldyn ResNet Portal](#), clicking Guests and Visitors (**not** Sign In), and following the instructions.

Support

Take Advantage of Outstanding Support powered by Boldyn Networks.

If you need any help registering or connecting your devices, a support representative is available 24 hours a day to assist you.

- Call support: **(833) 493-4896**
- Chat online at: **Boldyn Support**
- Support Email: support.hed@boldyn.com

Coming Soon – MyResNet -6G

Connect to MyResNet-6G (Requires Additional Steps)

We recommend you connect to MyResNet-5G (see steps above). MyResNet-6G provides faster performance and lower latency for newer devices that are capable of connecting to it. However, it requires extra steps the first time that you connect.

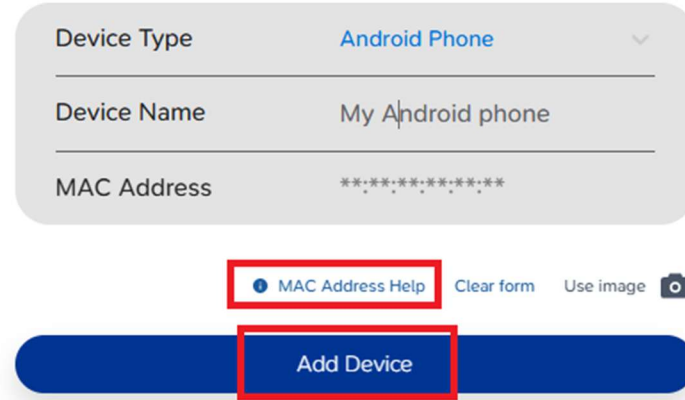
Important: You must follow the steps below to turn off Private Addresses and register your device at www.rider.hed.boldyn.com when connecting to MyResNet-6G.

Otherwise, MyResNet-6G will not recognize your device the next time that you try to connect.

1. Open the wireless settings on the device you want to connect.
2. Open the list of available Wi-Fi networks.
3. Turn off Private Addresses on your device. For example, on an iPhone, tap the blue information circle next to MyResNet-6G and tap **Private Address** to the off position.
4. Visit www.rider.hed.boldyn.com and click **Sign In** with your Rider University username and password.
5. On the main window, select your device type, name it, and then enter its MAC address. Click **MAC Address Help** for guidance on locating the MAC address. When you are finished, click **Add Device**.



Add Device



The form contains three input fields: 'Device Type' with a dropdown menu showing 'Android Phone', 'Device Name' with the text 'My Android phone', and 'MAC Address' with a masked input '*****'. Below the form are three links: 'MAC Address Help' (highlighted with a red box), 'Clear form', and 'Use image' with a camera icon. At the bottom is a large blue button labeled 'Add Device' (also highlighted with a red box).

6. Enable the “auto-join” feature (iOS) or “auto-connect” feature (Android) on your device to ensure that it connects automatically to the network in the future.

The next time your device is within range of MyResNet-6G, it should connect automatically.