



Rider University Office of Information Technologies

Labs & Printing

Open Access Computer Labs

Open computer labs are available on both campuses. Normal operating hours are 9am until 12am, Monday through Thursday, 9am to 5pm Friday and 12pm to 12am Saturday. They are equipped with Windows and Macintosh computers and software to assist with academic work. Visit <http://www.rider.edu/offices-services/technology/additional-student-services/computer-labs> to find a location.

Printing on Campus [EasyPrint](#) is Rider University's print management solution. Your print job is available at every print location on both campuses. Documents can be sent to a printer in the following ways:

Send an email to EasyPrint@rider.edu

Log on to the mobile print center and upload a print job
Pharos Print iOS or Android app on your mobile device.

Download and install the EasyPrint software

Please note that you must swipe your ID card at the printer to print.

Getting Connected:

Wired and wireless networks

Register your computer and devices on the Rider University network to connect to the Internet. Rider University maintains a wireless network for student, faculty and staff access. The **nowires** wireless network will provide users with wireless access after completing device registration. **Wireless devices** can be registered at: easypass.rider.edu/nowires. Nowires access requires your RIDER KEY credentials. Visit <http://www.rider.edu/helpdesk> and search keyword 'wireless' for instructions.

Wired devices (smart TVs and game consoles...) must be registered through the Help Desk. Have your Bronco ID and the MAC address of the device ready when contacting the Help Desk.

RIDER KEY...

Your RIDER KEY account allows access to University technology services including the myRider portal and Canvas. To claim your RIDER KEY, visit: myrider.rider.edu. To change your RIDER KEY password, go to www.rider.edu/passwords.

Canvas www.rider.edu/canvas

Rider's learning management system allows students to complete course work, collaborate online, take online quizzes, submit homework or manage content for clubs and organizations.

myRider and Rider Mobile App

myRider is the personal and customizable portal that allows Rider students quick access to campus information and services including course selection, grades, unofficial transcripts, financial aid awards, billing information and more. Visit myrider.rider.edu

The mobile app offers quick, easy access to courses, grades, notifications and other information, enhancing the Rider experience. Visit <http://www.rider.edu/university-mobile-app> for more information.

Digital Cable TV & Streaming Services...

Rider University offers digital cable TV and "Xfinity on Campus" to resident students. You must have a digital television equipped with a "QAM" or "Clear QAM" tuner to receive digital cable programs. Visit <http://www.rider.edu/offices-services/technology-office-information/audio-visual-and-television-services/cable-tv> for more information.

Gmail and other Google Apps Gmail.rider.edu

Your Rider email address is 'your-RIDER KEY-userid@rider.edu.' University offices use this address to send you official notices. Students also have access to Google Drive, Docs and Calendar.

Gmail and Google Apps do not use RIDER KEY. Please contact the Help Desk to reset your password.



Computer Purchase Discounts

All Rider students are eligible to purchase computer equipment with educational discounts from Apple or Dell. For more information visit <http://www.rider.edu/offices-services/oit/personal-purchases>.

Need Assistance?

Contact the Technology Help Desk at (609) 219-3000

Submit a ticket on the portal or Send an e-mail to helpdesk@rider.edu

Hours: Monday - Friday, 8:00 a.m. - 5:00 p.m. *

Visit the Help Desk on the web www.rider.edu/helpdesk to search for technology info and answers and for *summer hours. Calls and tickets received outside of business hours will be answered the next business day.

