



New Student Checklist

Need Assistance?



Contact the Technology Help Desk at (609) 219-3000

Submit a ticket at rider.edu/helpdesk or Send an e-mail to helpdesk@rider.edu

Hours: Monday - Friday, 8:00 a.m. - 5:00 p.m. * Visit the Help Desk on the web www.rider.edu/helpdesk to search for technology info and answers and for *summer hours. Calls and tickets received outside of business hours will be answered the next business day.

- ☐ View the [RiderNet Guide](#), which features the many technology services and resources that you will use at the University.
- ☐ Know your BroncID, RIDER KEY ID and Rider email address: You should have received this information during the admissions or acceptance process. Your RIDER KEY is required to access online services at Rider.
- ☐ Get connected to Rider's wireless network called Nowires.
- ☐ Log into your Rider email account.
- ☐ Download the Rider Mobile App: Look at your class schedule, find out where buildings are located on campus and check out meals in the dining halls. The [Rider Mobile App](#) is a one-stop spot for numerous online campus services. Download in the App Store for iOS or Google Play for Android devices.
- ☐ Know where computer labs are located: [Rider operates several computer labs](#), including those at the Moore Library and the BLC.
- ☐ Don't worry about printing: Rider has several [print stations](#) on both campuses to allow you to print documents conveniently for Free.
- ☐ Check out the [myRider Portal](#): A website that allows you to access Rider email, class updates, register for classes, financial information and more.
- ☐ For resident students – [connect your TV](#) to digital cable or browse the Xfinity on Campus line up.