Fees, Refund Policy
The University of the Sunshine Coast

5.2.4 An international on-campus award-program student or Study Abroad student (refer to definitions) is eligible for a partial refund under the following circumstances and conditions:

(a) where the student is a commencing student and by no later than 28 days before the agreed starting date has advised the University in writing of the student’s intention not to proceed with enrolment in the program as a whole, 90 percent of the program fees paid by the student or the student’s agent will be refundable in the calculation of all moneys to be refunded to the student [refer to 5.2.4 (d)]

(b) where the student is a commencing student and within 27 days of the agreed starting date has advised the University in writing of the student’s intention not to proceed with enrolment in the program as a whole, 70 percent of the program fees paid by the student or the student’s agent will be refundable in the calculation of all moneys to be refunded to the student [refer to 5.2.4 (d)]

(c) where the student enrols or re-enrols in the program by the agreed starting date and the program has started then, by no later than the census date or another date specified in the written agreement for finalisation of enrolment, advises the University in writing of the student’s withdrawal from the program as a whole, 50 percent of the program fees paid by the student or the student’s agent will be refundable in the calculation of all moneys to be refunded to the student [refer to 5.2.4 (d)]

(d) the basis for calculation of moneys refundable to the student will be the total of the course moneys the University received from the international student or the student’s agent for the period of enrolment specified in the current written agreement between the University and the student or in any subsequent notification, less

(i) 10 percent or 30 percent or 50 percent of program fees depending on whether the student met the conditions of 5.2.4 (a) or 5.2.4 (b) or 5.2.4 (c) above, and less

(ii) any Internship Placement Fee paid, and less

(iii) any Accommodation Placement Fee paid, and less
(iv) any rent paid in advance for four weeks rental/Homestay accommodation, and less

(v) any additional rent paid and consumed, or paid in advance but not consumed unless the student had given notice in writing of discontinuation of the rental/Homestay accommodation at least 14 days prior to the discontinuation and no lease had been entered into with the accommodation provider, and less

(vi) any Airport Transfer Fee paid unless the student had given notice in writing of cancellation of the airport transfer at least 14 days prior to the date scheduled for the airport transfer, and less

(vii) the cost of books, equipment and other materials purchased or produced for the program or course(s) with respect to the student, and less

(viii) all or any part of other expenses incurred by the University for services provided or arranged for the student that cannot be offset by providing those services to someone else.